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## **NOTICE: Applications for Additional Electricity Supply to Backyard Dwellers**

It has recently been brought to the attention of Stellenbosch Municipality that there is a private contractor who installs pre-payment electricity meters to backyard dwellers while falsely representing themselves as working on behalf of the municipality. This has resulted in loss of money, after members of the public were asked to make a cash payment to the individual who responded to the call-out.

The municipality wishes to advise the public of the following process for any electricity related application, which include, new connections, relocation of street furniture and installation of an additional meter to residences, amongst others:

1. An application form must be submitted to the municipal offices.
2. A formal response by the duly authorised person will be provided to the applicant.
3. The response will be on a municipal letterhead.
4. On acceptance of the quotation by the application, payment shall be done only:
  - a. at the municipal office;
  - b. ONLY through bank transfers or payment; and
  - c. ONLY to a Stellenbosch municipal account.

What Stellenbosch Municipality **will never do** is:

- Provide electricity service(s) to a client without a written agreement between the owner of the property and the municipality;
- Request cash payment directly to a municipal official at the point where the service is to be rendered – all payments are done at the municipal Cash Office;
- Provide a personalised bank account, other than a municipal bank account in the name of Stellenbosch Municipality for payment of services rendered.

The public is urged to be vigilant at all times to avoid being misled by fraudsters.

**Deon Louw (Director: Infrastructure Services)**